

ANNUAL SOCIAL REPORT NON-TECHNICAL SUMMARY (June 2021 – December 2022)

Community Grievance Management Plan (CGMP)

When local people have grievances related to the Project activities, they can submit their grievances via one of the receiving channels and the grievances will be resolved under the Project grievance procedure.

Project's activities-related grievances:

1. Land acquisition and resettlement
2. Health, Safety, Security and Environment
3. Livelihood Restoration, Community Development
4. Other Commissioning & operation issues

Channels to log grievances:



Contact a Community Relations Officer at the CSR office.



Call the CSR office at 0917 593 977 and speak to a CSR department representative during office hours or leave a message.



Fill out a grievance form (available at the CSR office) and mail or hand-deliver to the CSR office.



Send an email to csr@lsp.com

Grievance procedure:



Receive, acknowledge and record grievance (up to 3 days)



Review and classify grievance (up to 5 days)



Investigate grievance (up to 20 days)



Provide and implement resolution (up to 25 days)

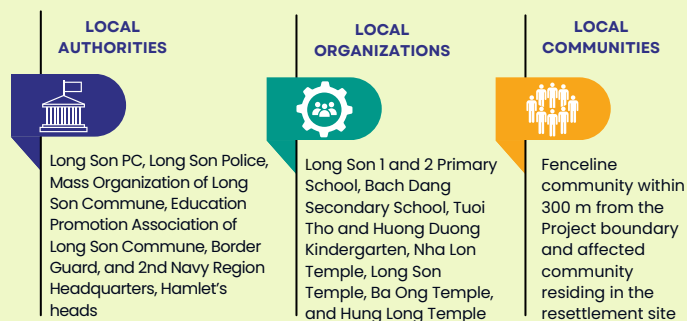
Close out and monitor (up to 3 days)



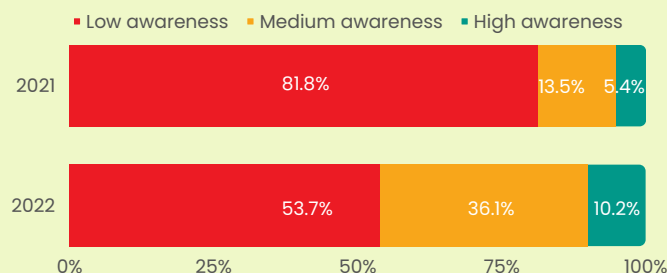
Perception Survey

From 15 to 22 March 2023, LSP undertook the third-party perception survey to obtain stakeholders' awareness and perception towards the Project's environmental and social (E&S) performance through five indicators, including information disclosure, environmental management, safety management, economic development and community development.

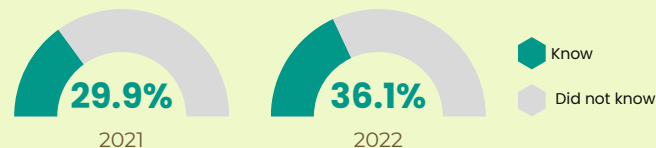
The following stakeholders were surveyed:



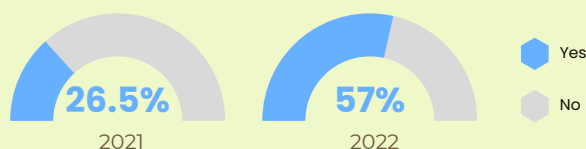
Community Awareness of the Project



Community Awareness of CGMP



Community Joining Engagement Activities



ANNUAL SOCIAL REPORT NON-TECHNICAL SUMMARY (June 2021 – December 2022)



CSR Office Long Son Petrochemicals Co., Ltd.

28/4 street, Hamlet 1, Long Son Commune, Vung Tau City, Ba Ria – Vung Tau Province, Vietnam



Mon – Fri, 8.00 – 17.00 (lunch break 12.00 – 13.00)



www.lsp.com



0917 593 977 (contact 24/7)



csr@lsp.com

ANNUAL SOCIAL REPORT NON-TECHNICAL SUMMARY (June 2021 – December 2022)

Project Information

Name: Long Son Petrochemicals (LSP)

Total area: 464 ha

Main products: plastic resins (HDPE, LLDPE, and PP)



Supplemental Resettlement Action Plan (SRAP)

- 01 affected household (AH) has not agreed to receive the compensation payment.
- 32 AHs are waiting for land lot allocation in Phase II of Resettlement site.
- Out of 226 land lots allocated to affected households of LSP project, Land Use Right certificate were issued to 158 lots, while the documents for 10 lots were being processed.

Livelihood Restoration Action Plan (LRAP)

- The handicraft training organized with an aim to create jobs for local women and there were 10 participants joined the 5th training. After the 5th handicraft training, there are 2 groups of 15 middle-aged women, who are able to earn around 10 million VND per month and still receive the support from LSP, such as purchasing handicraft products for LSP gifts on special events and introducing and selling the groups' products to guests and other stakeholders.
- Three groups (10 project-affected people and other local people) provided breakfast/lunch boxes to LSP staff and Covid-19 support teams of Long Son during the Covid-19 lockdown period.
- 01 local group (three local people) was hired to provide the laundry service to LSP staff during the Covid-19 lockdown period.
- 06 groups (9 project-affected people) were selected to provide food and beverage at 5 shelters inside LSP: 4 were stopped operation in August 2022 while 01 continues operating at Admin building to date.
- 03 fence-line households were selected for opening the local shops at LSP in the consultation with LSPC for the selection process.
- 190 local people, including 57 project-affected people registered with the Job Seeker Service Centre.

Community Development Action Plan (CDAP)

- 151 labour contracts were signed with local people and 2.08 billion VND of goods and services were purchased from local people in Long Son.
- From August 2021 – February 2022, LSP recruited 4 people to support manpower for Long Son clinic during the Covid outbreak.
- Supported the local authorities and communities on municipal solid waste management, traffic safety awareness and local infrastructure maintenance and improvement, and Covid-19 and dengue fever prevention.
- Offered scholarships to 3 freshman university students and 108 scholarships for kindergarten, primary and secondary school students. All have hometown in Long Son.
- Organised a traffic safety workshop for drivers and local people, and a first aid training for Long Son clinic and other local authorities.
- LSP Community Health Care Program was continued with 858 local people receiving advanced health check and consultation from doctors. In addition, 300 elderly people were screened for eye-cataract and among of whom, 100 patients successfully undertook the surgery.
- Supported to promote sport activities in the commune by organising the Fun Run program and supporting Long Son Football Tournament.

Stakeholders Engagement Plan (SEP)

In this reporting period, LSP engaged with the stakeholders in various ways as below:

- One Manager One Community (OMOC) activity from April 2021 until Dec 2022 (with some postpones due to the COVID-19 pandemic).
- Care & Share activity with 15 events held between December 2021 and August 2022 for the fence-line communities in hamlets 2 and 3, affected people in the resettlement site at hamlet 1 as well as the local stakeholders and authorities to share the Project activities and petrochemicals knowledge through sharing and visiting the project site.
- Besides, stakeholder engagement from June 2021 to May 2022 also focused on disclosing information and obtaining feedback from the local community regarding the updates on commissioning activities, recruitment and procurement opportunities and other social programs.



SRAP, LRAP, CDAP, and SEP Implementation Plan in 2023

Supplemental Resettlement Action Plan (SRAP):

- Continue following up with local authorities on Resettlement Site – Phase II land lot allocation for 32 households and compensation payment for 01 remaining AH.
- Engage an independent consultant to conduct the SRAP completion audit.

Livelihood Restoration Action Plan (LRAP):

Program	Details
Self-employment Development Programme	<ul style="list-style-type: none"> • Micro, Small and Medium Businesses. • Local products promotion (handicraft and seafood product). • Nomex washing projects.
Mainstream-employment Development Programme	<ul style="list-style-type: none"> • Vocational Training courses. • Job Seeker Support Project.
Group-based Livelihoods Development Programme	<ul style="list-style-type: none"> • Assist in establishing group-based livelihood, which members can support each other, such as handicraft product sales, local shops in LSP site and seafood group.
Livelihood Restoration Awareness Raising	<ul style="list-style-type: none"> • Raising awareness of the PAPs about all the livelihood restoration projects. • Awarding to households who successfully restore and improve their livelihood via the livelihood restoration programs of LSP.

Community Development Action Plan (CDAP):

Program	Details
Local Cultural Preservation	<ul style="list-style-type: none"> • Participate in local culture events and support important sanctuaries in Long Son.
Youth Development	<ul style="list-style-type: none"> • Skill building (digital skill and English skills). • Social inclusion.
Local Economic Development	<ul style="list-style-type: none"> • Local Recruitment and Procurement. • LSP Tertiary Scholarship.
Community Health, Safety & Environmental Protection	<ul style="list-style-type: none"> • LSP Community Healthcare Program. • Green Road, Clean Road project. • Waste Management at source in schools and communities.

Stakeholders Engagement Plan (SEP):

	Details
SEP	<ul style="list-style-type: none"> • Update new local stakeholders.
	<ul style="list-style-type: none"> • Disclose updated Social Management Plans and monitoring results.
	<ul style="list-style-type: none"> • Consult with stakeholders on the Project environmental and social performance.
	<ul style="list-style-type: none"> • Provide regular Project updates.
	<ul style="list-style-type: none"> • Monitor stakeholder engagement and grievance address process.